

REDACTED – FOR PUBLIC INSPECTION

June 26, 2014

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

Received & Inspected
JUN 30 2014
FCC Mail Room

Re: *In the Matter of ETC Annual Reports and Certifications, Connect America Fund, A National Broadband Plan for Our Future, Establishing Just and Reasonable Rates for Local Exchange Carriers, High-Cost Universal Service Support, Developing a Unified Intercarrier Compensation Regime, Federal-State Joint Board on Universal Service, Lifeline and Link-Up, Universal Service Reform – Mobility Fund, WC Docket Nos. 14-58, 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208*

Dear Ms. Dortch:

On behalf of Arthur Mutual Telephone Company (“Arthur”), please find enclosed two copies of Arthur’s FCC Form 481, along with the redacted versions of the Confidential Financial Information.

Also enclosed are copies of Arthur’s redacted five-year service quality improvement plan.

One copy of the FCC Form 481, containing Confidential Financial Information, is being filed under separate cover.

Please do not hesitate to contact me at (402) 441-4315 if you have any questions regarding this submission.

Respectfully submitted,


Jessica Meyer
Consultant
Consortia Consulting, Inc.

No. of Copies rec'd 0+1
List ABCDE



FCC Form 481 – Carrier Annual Reporting
Data Collection Form

 FCC Form 481
 OMB Control No. 3060-0066/OMB Control No. 3060-0819
 July 2013

<10>	Study Area Code	300586
<15>	Study Area Name	THE ARTHUR MUTUAL
<20>	Program Year	2015
<30>	Contact Name: Person USAC should contact with questions about this data	Eric Roughton
<35>	Contact Telephone Number: Number of the person identified in data line <30>	4193932233 ext.
<39>	Contact Email Address: Email of the person identified in data line <30>	artelco@bright.net

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 JUN 30 2014

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ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
<100>	Service Quality Improvement Reporting (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200>	Outage Reporting (voice) (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210>	<input checked="" type="checkbox"/> ← check box if no outages to report	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300>	Unfulfilled Service Requests (voice) 0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310>	Detail on Attempts (voice) (attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<320>	Unfulfilled Service Requests (broadband) 0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330>	Detail on Attempts (broadband) (attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<400>	Number of Complaints per 1,000 customers (voice)		
<410>	Fixed 0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420>	Mobile 0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<430>	Number of Complaints per 1,000 customers (broadband)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440>	Fixed 0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<450>	Mobile 0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<500>	Service Quality Standards & Consumer Protection Rules Compliance (check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510>	300586oh510.pdf (attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600>	Functionality in Emergency Situations (check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610>	300586oh610.pdf (attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700>	Company Price Offerings (voice) (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710>	Company Price Offerings (broadband) (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800>	Operating Companies and Affiliates (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900>	Tribal Land Offerings (Y/N)? (if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000>	Voice Services Rate Comparability (check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010>	(attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1100>	Terrestrial Backhaul (Y/N)? (if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1200>	Terms and Condition for Lifeline Customers (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet			
<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**(100) Service Quality Improvement Reporting
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	4193932233 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	
<111>	year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

300586oh112.docx

- <112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Please check these boxes below to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
 <114> Report how much universal service (USF) support was received
 <115> How (USF) was used to improve service quality
 <116> How (USF) was used to improve service coverage
 <117> How (USF) was used to improve service capacity
 <118> Provide an explanation of network improvement targets not met in the prior calendar year.

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

[illegible]

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	<u>Eric Roughton</u>
<035>	Contact Telephone Number - Number of person identified in data line <030>	4193932233 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

1/1/2014

<703>

[illegible]

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	4193932233 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

[illegible]

(800) Operating Companies
Data Collection Form
FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	4193932233 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net
<810>	Reporting Carrier	THE ARTHUR MUTUAL TELEPHONE COMPANY
<811>	Holding Company	NA
<812>	Operating Company	NA

[illegible]

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code	300586
<015> Study Area Name	THE ARTHUR MUTUAL
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035> Contact Telephone Number - Number of person identified in data line <030>	4193932233 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- | | |
|--|--|
| <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions. | |
| <922> Feasibility and sustainability planning; | |
| <923> Marketing services in a culturally sensitive manner; | |
| <924> Compliance with Rights of way processes | |
| <925> Compliance with Land Use permitting requirements | |
| <926> Compliance with Facilities Siting rules | |
| <927> Compliance with Environmental Review processes | |
| <928> Compliance with Cultural Preservation review processes | |
| <929> Compliance with Tribal Business and Licensing requirements. | |

Select (Yes, No, NA)

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	4193932233 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

<1120> Please check this box to confirm no terrestrial backhaul
options exist within the supported area pursuant to § 54.313(G)

☐

<1130> Please check this box to confirm the reporting carrier offers
broadband service of at least 1 Mbps downstream and 256 kbps
upstream within the supported area pursuant to § 54.313(G)

☐

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	4193932233 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

300586oh1210.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

(2000) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FDC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0919

July 2013

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	4193932233 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification (47 CFR § 54.313(b)(1)) ☐

<2011> 3rd Year Certification (47 CFR § 54.313(b)(2)) ☐

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

<2012> 2013 Frozen Support Certification ☐

<2013> 2014 Frozen Support Certification ☐

<2014> 2015 Frozen Support Certification ☐

<2015> 2016 and future Frozen Support Certification ☐

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

<2016> Certification Support Used to Build Broadband ☐

Connect America Phase II Reporting (47 CFR § 54.313(e))

<2017> 3rd year Broadband Service Certification ☐

<2018> 5th year Broadband Service Certification ☐

<2019> Interim Progress Certification ☐

<2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation
Data Collection Form

FCC Form 481

OMB Control No. 3060-0336/OMB Control No. 3080-0819

July 2013

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	4193932233 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ertelco@bright.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))

(3014) If yes, does your company file the RUS annual report

(Yes/No)

(Yes/No)

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) ☒

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☒

300586oh3017.pdf, 300586oh3017.xlsx

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited?

(Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☐

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. ☐

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, ☐

(3023) Underlying information subjected to a review by an independent certified public accountant ☐

(3024) Underlying information subjected to an officer certification. ☐

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3050-0686/OMB Control No. 3050-0819 July 2013
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<010> Study Area Code	300586
<015> Study Area Name	THE ARTHUR MUTUAL
<020> Program Year	2015
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<035> Contact Telephone Number - Number of person identified in data line <030>	4193932233 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: THE ARTHUR MUTUAL	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/23/2014
Printed name of Authorized Officer: Eric Roughton	
Title or position of Authorized Officer: GM, Secretary, Treasurer	
Telephone number of Authorized Officer: 4193932233 ext.	
Study Area Code of Reporting Carrier: 300586	Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**Certification - Agent / Carrier
Data Collection Form**

 FCC Form 481
 DMB Control No. 3050-0585/OMB Control No. 3050-0219
 July 2013

<010> Study Area Code	300586
<015> Study Area Name	THE ARTHUR MUTUAL
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035> Contact Telephone Number - Number of person identified in data line <030>	4193932233 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

(700) Price Offerings including Voice Rate Data

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	300586
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<015>	Study Area Name	THE ARTHUR MUTUAL
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<020>	Program Year	2015
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<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
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<035>	Contact Telephone Number - Number of person identified in data line <030>	4193932233 ext.
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<039> Contact Email Address - Email Address of person identified in data line <030> artelco@bright.net

1/1/2014

11

<703>

[illegible]

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481

OMB Control No. 3060-0936/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	4193932233 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

[illegible]

Arthur Mutual Telephone Company

Functionality in Emergency Situations

Back-Up Power

The Arthur Mutual Telephone Company has electronic equipment at its Central Office and four remote locations through its exchange area. The Arthur Central Office houses a MetaSwitch 2510 switch as well as Fiber To The Home (FTTH) and legacy Copper access equipment. The four remote locations are 8'x10' permanent concrete block structures that contain FTTH and Copper access equipment.

The Central Office has battery and generator backup. The 100 amp DC Central office load is supported by A 40 KW propane generator that starts automatically in the event of a Commercial power outage. The generator normally starts in less than 10 seconds and power is supplied by stationary batteries while the generator is going online. The batteries provide approximately 4 hours of backup power if the generator does not start.

The remote sites are equipped with battery backup that provides at least 8 hours of power during commercial power interruptions. For extended power outages portable generators are brought on site.

Rerouting of Traffic around Damaged Facilities

Buried cable is used for all outside plant facilities to transport interexchange traffic. This reduces the chance of damage due to wind and ice. Telephone toll circuits as well as Broadband connectivity out of the Arthur exchange are on Fiber Optic facilities and provisioned in a ring configuration to accommodate rerouting of traffic.

Traffic Spikes

On June 1, 2014 there were 1016 subscriber access lines in the Arthur exchange. Approximately 100 of these lines utilized the GR303 standard and have the capability of handling 94 simultaneous calls. All other lines use the MGCP protocol and have no switch limitations. Calls to other exchanges are limited by the number of circuits that are in service between the Arthur office and the destination office. There are four exchanges that Arthur customers can call at no charge and the number of circuits to each exchange varies from 24 to 144. Call blocking would depend on the

amount of calls placed to each individual exchange. There are 72 toll calling circuits so blocking could occur during busy call times.

Arthur Mutual Telephone Company

Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

Service Quality Standards

The Company:

- Provides voice grade access to the public switched network.
- Provides flat rated local exchange service with no additional charge to end users.
- Provides access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911.
- Provides toll blocking and toll limitation services.
- Advertises the availability of its services and the charges using media of general distribution and on its website.
- Maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call or toll-free telephone number during normal business hours.
- Directs after hour calls to the Company's help desk.
- Directs trouble reports to the on-call technician.
- Tracks all service orders to ensure they are completed in a timely manner.
- Measures its service connection and service interruption performance on a regular basis.
- Trains employees to:
 - Answer all incoming calls promptly.
 - Respond to all inquiries for information promptly and courteously.
 - Investigate thoroughly all customer complaints and handle appropriately according to the Company's guidelines for resolution of customer complaints.
 - Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
- Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.

Consumer Protection Rules

The Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:

- Appointment of a compliance officer.
- A manual detailing the specific procedures for protecting consumer information.
- Employee training on an annual basis.
- A disciplinary process for improper use of consumer information.

Arthur Mutual Telephone Company

Lifeline Terms and Conditions

Arthur Mutual Telephone Company offers Lifeline program-supported service to qualified low-income residential consumers for one telephone line per eligible household. The Lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone service. Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

Lifeline Program Eligibility Information

Program Based Eligibility

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs:

Medicaid
Federal Public Housing Assistance (Section 8)
Low Income Housing Energy Assistance (LIHEAP)
Supplemental Nutrition Assistance Program (SNAP, formerly Food Stamps)
Ohio Works First/Temporary Aid to Needy Families (TANF)
National School Lunch Program Free Lunch Program
Supplemental Security Income (SSI)
SSI – Blind and Disabled (SSDI)
General/Disability Assistance

Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying state, federal or Tribal program; notice letter of participation in a qualifying state, federal or Tribal program; program participation documents; or another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.

Income Based Eligibility

In addition, consumers are eligible for Lifeline if their household income is at or below 135% of the Federal Poverty Guidelines. The 2014 Federal Poverty Guidelines are attached to this document.

Acceptable documentation of income eligibility includes: prior year's state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

Numbers of Minutes-of-Use Provided as Part of Lifeline Program Service

Arthur Mutual Telephone Company's Voice Lifeline service includes unlimited local minutes-of-use within the toll-free calling area. Arthur Mutual Telephone Company's Voice Lifeline Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the Lifeline service, Toll blocking is available to eligible consumers at no cost.

Rates

Subscribers may receive the Lifeline credit on any type or grade of local service, including bundled services that are normally offered by Arthur Mutual Telephone Company. Advertised rates do not include any applicable taxes or surcharges.

Recertification of Lifeline Eligibility

Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program.

Additional Lifeline Program Information

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

2014 Federal Poverty Guidelines – 135%

Household Size	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$ 15,755	\$ 19,683	\$ 18,117
2	\$ 21,236	\$ 26,541	\$ 24,422
3	\$ 26,717	\$ 33,399	\$ 30,726
4	\$ 32,198	\$ 40,257	\$ 37,031
5	\$ 37,679	\$ 47,115	\$ 43,335
6	\$ 43,160	\$ 53,973	\$ 49,640
7	\$ 48,641	\$ 60,831	\$ 55,944
8	\$ 54,122	\$ 67,689	\$ 62,249
For each additional person, add	\$ 5,481	\$ 6,858	\$ 6,305

Please Note:

- Source: Federal Register, Vol. 79, No. 14, January 22, 2014, pp. 3593-3594
- The federal poverty guidelines are typically updated at the end of January.

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NAVIGATION

Reports[Op. Report-Telecom](#)[Certification](#)[Point Of Contact](#)[Part A](#)[Part B](#)[Part C](#)[Part D](#)[Part E](#)[Part F](#)[Part G](#)[Part H](#)[Part I](#)[Notes](#)

Certification

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According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.

DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII
(check one of the following)

☒ All of the obligations under the RUS loan documents have been fulfilled in all material respects.

☐ There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report.

Certifier Name:

eric roughton

Certifier Title:

Manager

Date Certified and Electronically Signed:

3/31/2014

☒ Certify☐ Uncertify

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[Accessibility Statement](#) | [Privacy Policy](#) | [Non-Discrimination](#)

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[HOME](#) [HELP](#) [PRINT](#) [ADMIN](#) [LOGOUT](#) [CONTACT US](#) ERIC ROUGHTON : THE ARTHUR MUTUAL TELEPHONE COMPANY [OH0503] : OP. REPORT-TELECOM : DECEMBER 2013

NAVIGATION

Reports

[Op. Report-Telecom](#)
[Certification](#)
[Point Of Contact](#)
[Part A](#)
[Part B](#)
[Part C](#)
[Part D](#)
[Part E](#)
[Part F](#)
[Part G](#)
[Part H](#)
[Part I](#)
[Notes](#)

Borrower Point Of Contact Information

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

Contact Name *	<input type="text" value="Eric Roughton"/>
Phone Number *	<input type="text" value="419-393-2233"/> eg. 999-999-0000
Phone Extension	<input type="text"/>
Email Address *	<input type="text" value="REDACTED"/>
Confirm Email Address *	<input type="text" value="REDACTED"/>
Special Notes	<input type="text"/>

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Rural Development Utilities Programs - Data Collection System

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ERIC ROUGHTON : THE ARTHUR MUTUAL TELEPHONE COMPANY [CH0503] : OP. REPORT-TELECOM : DECEMBER 2013

NAVIGATION

Reports

[Op. Report-Telecom](#)
[Certification](#)
[Point Of Contact](#)
[Part A](#)
[Part B](#)
[Part C](#)
[Part D](#)
[Part E](#)
[Part F](#)
[Part G](#)
[Part H](#)
[Part I](#)
[Notes](#)

Part A: Balance Sheet

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential. The Balance Prior Year figures have been brought forward from the December 2012 submission and cannot be edited here. If these figures need to be corrected please revise them in that submission and resubmit.

ASSETS

CURRENT ASSETS

1. Cash and Equivalents
2. Cash-RUS Construction Fund
3. Affiliates:
 - a. Telecom, Accounts Receivable
 - b. Other Accounts Receivable
 - c. Notes Receivable
4. Non-Affiliates:
 - a. Telecom, Accounts Receivable
 - b. Other Accounts Receivable
 - c. Notes Receivable
5. Interest and Dividends Receivable
6. Material-Regulated
7. Material-Nonregulated
8. Prepayments
9. Other Current Assets
10. Total Current Assets (1 thru 9)

NONCURRENT ASSETS

11. Investment in Affiliated Companies
 - a. Rural Development
 - b. Nonrural Development
12. Other Investments
 - a. Rural Development
 - b. Nonrural Development
13. Nonregulated Investments
14. Other Noncurrent Assets
15. Deferred Charges
16. Jurisdictional Differences
17. Total Noncurrent Assets (11 thru 16)

PLANT, PROPERTY, AND EQUIPMENT

18. Telecom, Plant-in-Service
19. Property Held for Future Use
20. Plant Under Construction
21. Plant Adj., Nonop. Plant & Goodwill
22. Less Accumulated Depreciation
23. Net Plant (18 thru 21 less 22)
24. Total Assets (10+17+23)

Balance
Prior YearBalance
End of Period

LIABILITIES AND STOCKHOLDERS' EQUITY

CURRENT LIABILITIES

25. Accounts Payable
26. Notes Payable
27. Advance Billings and Payments
28. Customer Deposits
29. Current Mat. L/T Debt
30. Current Mat. L/T Debt-Rur. Dev.
31. Current Mat.-Capital Leases
32. Income Taxes Accrued
33. Other Taxes Accrued
34. Other Current Liabilities
35. Total Current Liabilities (25 thru 34)

LONG-TERM DEBT

36. Funded Debt-RUS Notes
37. Funded Debt-RTB Notes
38. Funded Debt-FFB Notes
39. Funded Debt-Other
40. Funded Debt-Rural Develop. Loan
41. Premium (Discount) on L/T Debt
42. Recaptured Debt
43. Obligations Under Capital Lease
44. Adv. From Affiliated Companies
45. Other Long-Term Debt
46. Total Long-Term Debt (36 thru 45)

OTHER LIABILITIES & DEF. CREDITS

47. Other Long-Term Liabilities
48. Other Deferred Credits
49. Other Jurisdictional Differences
50. Total Other Liabilities and Deferred Credits (47 thru 49)

EQUITY

51. Cap. Stock Outstand. & Subscribed
52. Additional Paid-in Capital
53. Treasury Stock
54. Membership and Cap. Certificates
55. Other Capital
56. Patronage Capital Credits
57. Retained Earnings or Margins
58. Total Equity (51 thru 57)
59. Total Liabilities and Equity (35+46+50+58)

Balance
Prior YearBalance
End of Period

Total Equity = % of Total Assets

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NAVIGATION

[Reports](#)
[Op. Report-Telecom](#)
[Certification](#)
[Point Of Contact](#)
[Part A](#)
[Part B](#)
[Part C](#)
[Part D](#)
[Part E](#)
[Part F](#)
[Part G](#)
[Part H](#)
[Part I](#)
[Notes](#)

Part B: Statements of Income and Retained Earnings or Margins

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential. The Prior Year figures have been brought forward from the December 2012 submission and cannot be edited here. If these figures need to be corrected please review them in that submission and resubmit.

Item	Prior Year	This Year
1. Local Network Services Revenues		
2. Network Access Services Revenues		
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues		
6. Uncollectible Revenues		
7. Net Operating Revenues (1 Thru 5 Less 6)		
8. Plant Specific Operations Expense		
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10. Depreciation Expense		
11. Amortization Expense		
12. Customer Operations Expense		
13. Corporate Operations Expense		
14. Total Operating Expenses (8 Thru 13)		
15. Operating Income or Margins (7 less 14)		
16. Other Operating Income and Expense		
17. State and Local Taxes		
18. Federal Income Taxes		
19. Other Taxes		
20. Total Operating Taxes (17+18+19)		
21. Net Operating Income or Margins (15+16-20)		
22. Interest on Funded Debt		
23. Interest Expense - Capital Leases		
24. Other Interest Expense		
25. Allowances for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)		
27. Nonoperating Net Income		
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income		
31. Total Net Income or Margins (21+27+28+29+30-26)		
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning of Year		
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins End-Of-Period [(31+33+34)-(35+36+37+38)]		
40. Patronage Capital Beginning of Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Rolled		
43. Patronage Capital End-Of-Year (40+41-42)		
44. Debt Service Payments for the period/principal interest on long term debt		
45. Cash Ratio [(14+20-10-11) / 7]		
46. Operating Accrual Ratio [(14+20+26) / 7]		
47. TIER [(31+26) / 26]		
48. DISCR [(31+26+10+11) / 44]		

< Previous

View Checks

Next >

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Accessibility Statement | Privacy Policy | Non-Discrimination

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Rural Development Utilities Programs - Data Collection System



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NAVIGATION

Reports

[Op. Report-Telecom](#)

[Certification](#)

[Point Of Contact](#)

[Part A](#)

[Part B](#)

[Part C](#)

[Part D](#)

[Part E](#)

[Part F](#)

[Part G](#)

[Part H](#)

[Part I](#)

[Part J](#)

[Notes](#)


Part C: Subscriber (Access Line), Route Mile, & High Speed Data Information

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.


	Exchange No. Exchanges	Subscribers (Access Lines) Total (c)	No. Access Lines with BB available (a)	No. of Broadband Subscribers (b)	Total (including fiber) (e)
1					
2	Mobile Wireless				
3	Outside Exchange Area				
Total					

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Rural Development Utilities Programs - Data Collection System



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NAVIGATION

Reports

[Op. Report-Telecom](#)

[Certification](#)

[Point Of Contact](#)

[Part A](#)

[Part B](#)

[Part C](#)

[Part D](#)

[Part E](#)

[Part F](#)

[Part G](#)

[Part H](#)

[Part I](#)

[Notes](#)

Part D: System Data

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

1. No. Plant Employees

2. No. Other Employees

3. Square Miles Served

4. Access Lines per Square Mile

5. Subscribers per Route Mile

< Previous

View Checks

Next >

[USDA](#) | [Rural Development](#) | [eAuth](#)

[Accessibility Statement](#) | [Privacy Policy](#) | [Non-Discrimination](#)

1 of 1

6/19/2014 8:48 AM

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United States Department of Agriculture
Rural Development Utilities Programs - Data Collection System

HOME HELP PRINT ADMIN LOGOUT CONTACT US ERIC ROUGHON : THE ARTHUR MUTUAL TELEPHONE COMPANY (OH0363) : OP. REPORT-TELECOM : DECEMBER 2013

NAVIGATION

Reports
Op. Report-Telecom
Certification
Point Of Contact
Part A
Part B
Part C
Part D
Part E
Part F
Part G
Part H
Part I
Notes

Part E: Toll Data

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

1. Study Area ID Code(s)

Please use six digit USAC STUDY AREA ID CODE
for each separate study area.

Study Area ID Code

2. Types of Toll Settlements (Check one)

Interstate: ☐ Average Schedule ☐ Cost Basis
Intrastate: ☐ Average Schedule ☐ Cost Basis

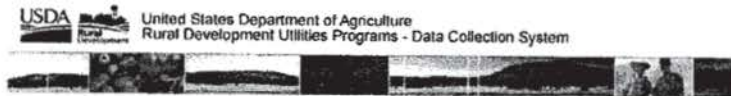
< Previous

View Checks

Next >

USDA | Rural Development | eAuth
Accessibility Statement | Privacy Policy | Non-Discrimination

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NAVIGATION

Reports
[Op. Report-Telecom](#)
[Certification](#)
[Point Of Contact](#)
[Part A](#)
[Part B](#)
[Part C](#)
[Part D](#)
[Part E](#)
[Part F](#)
[Part G](#)
[Part H](#)
[Part I](#)
[Notes](#)

Part F: Funds Invested In Plant During Year

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

- | | |
|---|----------------------|
| 1. RUS, RTB, & FFB Loan Funds Expended | <input type="text"/> |
| 2. Other Long-Term Loan Funds Expended | <input type="text"/> |
| 3. Funds Expended Under RUS Interim Approval | <input type="text"/> |
| 4. Other Short-Term Loan Funds Expended | <input type="text"/> |
| 5. General Funds Expended (Other than Interim) | <input type="text"/> |
| 6. Salvaged Materials | <input type="text"/> |
| 7. Contribution in Aid to Construction | <input type="text"/> |
| 8. Gross Additions to Telecom. Plant (1 thru 7) | <input type="text"/> |

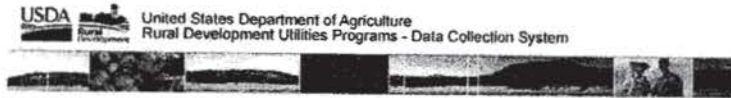
[Previous](#)

[View Checks](#)

[Next >](#)

[USDA | Rural Development | eAuth](#)
[Accessibility Statements](#) | [Privacy Policy](#) | [Non-Discrimination](#)

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NAVIGATION

Reports
Op. Report-Telecom
Certification
Point Of Contact
Part A
Part B
Part C
Part D
Part E
Part F
Part G
Part H
Part I
Notes

Part G: Investments In Affiliated Companies

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

Investments	Current Year Data		Cumulative Investment To Date (d)	Cumulative Data		Current Balance (f)
	Investment This Year (b)	Income/Loss This Year (c)		Cumulative Income/Loss To Date (e)		
(a)						
1. Investment in Affiliated Companies - Rural Development						
2. Investment in Affiliated Companies - Nonrural Development						

[< Previous](#)

[View Checks](#)

[Next >](#)

USDA | Rural Development | eAuth
 Accessibility Statement | Privacy Policy | Non-Discrimination

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NAVIGATION

Reports
Op. Report-Telecom
Certification
Point Of Contact
Part A
Part B
Part C
Part D
Part E
Part F
Part G
Part H
Part I
Notes

Part H: Current Depreciation Rates

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one)

☒ Yes ☐ No

Equipment Category	Depreciation Rate (%)
1. Land and support assets - Motor Vehicles	<input type="text"/> %
2. Land and support assets - Aircraft	<input type="text"/> %
3. Land and support assets - Special purpose vehicles	<input type="text"/> %
4. Land and support assets - Garage and other work equipment	<input type="text"/> %
5. Land and support assets - Buildings	<input type="text"/> %
6. Land and support assets - Furniture and Office equipment	<input type="text"/> %
7. Land and support assets - General purpose computers	<input type="text"/> %
8. Central Office Switching - Digital	<input type="text"/> %
9. Central Office Switching - Analog & Electro-mechanical	<input type="text"/> %
10. Central Office Switching - Operator Systems	<input type="text"/> %
11. Central Office Transmission - Radio Systems	<input type="text"/> %
12. Central Office Transmission - Circuit Equipment	<input type="text"/> %
13. Information origination/termination - Station apparatus	<input type="text"/> %
14. Information origination/termination - Customer premises wiring	<input type="text"/> %
15. Information origination/termination - Large private branch exchanges	<input type="text"/> %
16. Information origination/termination - Public telephone terminal equipment	<input type="text"/> %
17. Information origination/termination - Other terminal equipment	<input type="text"/> %
18. Cable and wire facilities - Poles	<input type="text"/> %
19. Cable and wire facilities - Aerial cable - Metal	<input type="text"/> %
20. Cable and wire facilities - Aerial cable - Fiber	<input type="text"/> %
21. Cable and wire facilities - Underground cable - Metal	<input type="text"/> %
22. Cable and wire facilities - Underground cable - Fiber	<input type="text"/> %
23. Cable and wire facilities - Buried cable - Metal	<input type="text"/> %
24. Cable and wire facilities - Buried cable - Fiber	<input type="text"/> %
25. Cable and wire facilities - Conduit systems	<input type="text"/> %
26. Cable and wire facilities - Other	<input type="text"/> %

[< Previous](#)

[View Checks](#)

[Next >](#)

USDA | Rural Development | eAuth
[Accessibility Statement](#) | [Privacy Policy](#) | [Non-Discrimination](#)

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Rural Development Utilities Programs - Data Collection System[HOME](#)[HELP](#)[PRINT](#)[ADMIN](#)[LOGOUT](#)[CONTACT US](#)

ERIC ROUGHTON : THE ARTHUR MUTUAL TELEPHONE COMPANY [OH0503] : OP. REPORT-TELECOM : DECEMBER 201:

NAVIGATION

[Reports](#)[Op. Report-Telecom](#)[Certification](#)[Point Of Contact](#)[Part A](#)[Part B](#)[Part C](#)[Part D](#)[Part E](#)[Part F](#)[Part G](#)[Part H](#)[Part I](#)[Notes](#)

Part I: Statement of Cash Flows

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)

CASH FLOWS FROM OPERATING ACTIVITIES

2. Net Income

Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities

3. Add: Depreciation

4. Add: Amortization

5. Other (Explain)

Changes in Operating Assets and Liabilities

6. Decrease/(Increase) in Accounts Receivable

7. Decrease/(Increase) in Materials and Inventory

8. Decrease/(Increase) in Prepayments and Deferred Charges

9. Decrease/(Increase) in Other Current Assets

10. Increase/(Decrease) in Accounts Payable

11. Increase/(Decrease) in Advance Billings & Payments

12. Increase/(Decrease) in Other Current Liabilities

13. Net Cash Provided/(Used) by Operations

CASH FLOWS FROM FINANCING ACTIVITIES

14. Decrease/(Increase) in Notes Receivable

15. Increase/(Decrease) in Notes Payable

16. Increase/(Decrease) in Customer Deposits

17. Net Increase/(Decrease) in Long Term Debt (including current maturities)

18. Increase/(Decrease) in Other Liabilities & Deferred Credits

19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital

20. Less: Payment of Dividends

21. Less: Patronage Capital Credits Retired

22. Other (Explain)

23. Net Cash Provided/(Used) by Financing Activities

CASH FLOWS FROM INVESTING ACTIVITIES

24. Net Capital Expenditures (Property, Plant & Equipment)

25. Other Long-Term Investments

26. Other Noncurrent Assets & Jurisdictional Differences

27. Other (Explain)

28. Net Cash Provided/(Used) by Investing Activities

29. Net Increase/(Decrease) in Cash

30. Ending Cash

[< Previous](#)[View Checks](#)[Next >](#)[USDA | Rural Development | eAuth](#)[Accessibility Statement | Privacy Policy | Non-Discrimination](#)

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HOME HELP PRINT ADMIN LOGOUT CONTACT US ERIC ROUGHTON : THE ARTHUR MUTUAL TELEPHONE COMPANY [OH0503] : OP. REPORT-TELECOM : DECEMBER 2011

NAVIGATION

Reports

[Op. Report-Telecom](#)
[Certification](#)
[Point Of Contact](#)
[Part A](#)
[Part B](#)
[Part C](#)
[Part D](#)
[Part E](#)
[Part F](#)
[Part G](#)
[Part H](#)
[Part I](#)
[Notes](#)

Notes To The Operating Report For Telecommunications Borrowers

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Notes to Operating Report Certification Loan Default Explanation

Paragraph Font Size Color **B** *I* U

[< Previous](#)

[View Checks](#)

[USDA | Rural Development | eAuth](#)
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Pursuant to 47 C.F.R. 54.202(a)(1)(ii), Arthur Mutual Telephone Company submits a five-year plan that describes with specificity proposed improvements or upgrades to its network throughout its proposed service area. This plan is based on Arthur Mutual Telephone Company's current business and financial conditions and is subject to change as a result of changes in those conditions.

Pursuant to 47 C.F.R. 54.313, in each subsequent year, Arthur Mutual Telephone Company will file a progress report on its five-year service quality improvement plan pursuant to 54.202(a), including maps detailing its progress towards meeting its plan targets, an explanation of how much universal service support was received and how it was used to improve service quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled in the prior calendar year.

As of January 1, 2014, [REDACTED] or [REDACTED] subscribers in the [REDACTED] exchange have access to broadband Internet service through Arthur Mutual Telephone Company's fiber optic and or copper facilities. Subscribers served by these facilities have access that meets or exceeds the 4/1 Mbps standard. No capital improvements are required for those subscribers meeting the 4/1 Mbps standard other than maintenance of facilities and as such, no capital investment to these subscribers is outlined in this plan.

Although no capital improvements are required in the [REDACTED] exchange to bring subscribers to the 4/1 Mbps standard, Arthur Mutual Telephone Company incurred approximately [REDACTED] in depreciation expense and [REDACTED] in on-going maintenance and operating expenses in calendar year 2013. It is reasonable to expect depreciation, maintenance, and operating expenses for the 2015 through 2019 calendar years.